

Cable Charges

Basic Service \$ 34.95

* Basic Service HD - Included with Basic Service*

* Off-Air HD Channels included with Basic Service*

Full Basic \$ 6.95

* Full Basic Service HD - Included with Full Basic Package*

* HD TELEVISION IS REQUIRED FOR THESE CHANNELS

HBO	\$ 9.95
Cinemax	\$ 7.95
Showtime	\$ 9.95
Encore	\$ 3.95

Installation Charges

1 Service	\$ 50.00
2 Services	\$ 75.00
3 Services	\$ 75.00

Additional Outlet \$ 15.00

Change of Service	\$ 25.00
Reconnect Fee	\$ 25.00

Late Fee	\$ 7.50
Bad Check Fee	\$ 20.00
Past Due Collections	\$ 20.00

Request for Connection

Request for connection may be made at the cable system office or by phone at 1-989-836-8848. At the time of connection, the installation fee plus the amount of the first month billing is due.

In request for service, the customer agrees to hold Vogtmann Engineering, Inc. harmless from and against all claims, suits, fees and other liabilities for damage to property or injury, or death to any person arising from the installation and provision of service except such as was caused by the negligence or willful misconduct of Vogtmann Engineering, Inc. or its authorized employees or agents.

In requesting and accepting service, the customer grants Vogtmann Engineering, Inc., without fee, the easement and right-of-way necessary to render services to the customer.

Billing

All service charges are billed on the 1st of each month. Payments are due by the 15th of each month and become past due.

Late fees and Termination

If your payments are not current Vogtmann Engineering, Inc. will

impose a late fee or your service may be disconnected without notice.

You will also be liable to pay Vogtmann Engineering, Inc. for all attorneys fees, collection fees or other expenses.

Disconnect for Non-Payment

Failure to pay all charges within the allotted time will result in a

disconnection of service. Any subsequent reconnect will be subject to

the payment of a reconnect penalty fee, all back balances and all costs of collection. Non-pay customers will not be eligible for promotions.

Request for Disconnection

Request for disconnects may be made at the cable office or by phone

To avoid any billing misunderstanding, telephone requests for disconnects

should be followed up either in writing or in person. A disconnect

becomes effective and billing stops when the disconnect is requested

and all cable equipment has been returned

Return of Equipment

Failure to return the equipment within 15 days of the requested disconnect

date will make the customer liable for the charges outlined in the service

and modem agreement, plus any costs of collection. The charge

for an unreturned modem may be up to \$300.00

Vogtmann Engineering, Inc. Property

The customer agrees that he/she will not disturb, alter, or remove any

portion of the company's equipment or material. The customer will

adequately safeguard the company's property against others, and will

not hire or permit anyone other than authorized personnel to perform

work on the company's equipment.

Access to Customer Premises

The customer agrees to allow Vogtmann Engineering, Inc.

access at reasonable times to customer's premises to inspect

and / or replace Company's equipment.

Repair of Cable Equipment

Vogtmann Engineering, Inc. will repair and / or replace any defective

system components including converters at no charge unless such repair is

necessitated due to abuse by the customer. In this case a reasonable charge

will be assessed.

Vogtmann Engineering

Inc

6625 Maple Ridge Rd
Alger, MI 48610

989-836-8848

Serving Moffatt, Clayton, Deep River
Richland Township and
Village of Prescott
Village of Sterling

Cable Television

Starting at \$34.95

Local Phone Service

Limited service \$19.95

Full Service \$29.95

*\$5.00 higher WITHOUT cable service

Long Distance 3.2cents/min

Internet Service

www.veionline.com

Cable Modem Service

Brass 120k Service - \$20.95

Copper 500k Service - \$29.95

Gold 1 meg - \$36.95

Platinum 3 meg - \$44.95

*\$5.00 higher WITHOUT cable service

Value Package

\$99.95

Full Basic Cable - HBO- Cinemax

Showtime- Encore- Full Phone Service

768k internet - *HD channels

** HD television required**

Long Distance is not included

Premium Internet Package

\$109.95

Full Basic Cable - HBO- Cinemax

Showtime- Encore- Full Phone Service

3meg internet - *HD channels

** HD television required**

Long Distance is not included